

Updated July 2026

# NHS.net Connect roadmap

Roadmap for digital collaboration services  
across health and social care



# Live on NHS.net Connect service

To find out more please visit [NHS.net Connect support hub](#)  
Owing to information security concerns, certain features are not made public.

\*Links on these pages are currently being updated to the support hub

## Exchange

- ✓ [Actionable Emails](#)
- ✓ [Address Book Sync](#)
- ✓ [Calendar Federation](#)
- ✓ [PST Ingestion Service](#)
- ✓ [Relay Service](#)

## Governance

- ✓ [Clinical Safety](#)
- ✓ [Data protection Impact Assessment \(DPIA\)](#)
- ✓ [ICB Identity Patterns](#)
- ✓ [Identity Patterns](#)
- ✓ [Onboarding & Offboarding Tooling Guide](#)

## SharePoint

- ✓ [One Drive Delegate Access](#)
- ✓ [SharePoint Best Practice](#)

## Power Platforms

- ✓ [Power BI New Workspace](#)
- ✓ [Power Apps](#)
- ✓ [Power Automate](#)
- ✓ [Microsoft Fabric – NHSmail](#)
- ✓ [Unattended RPA with Power Automate – NHSmail Support](#)

## Other M365 Services

- ✓ [Microsoft Loop](#)
- ✓ [Microsoft Stream](#)
- ✓ [Microsoft Planner](#)
- ✓ [Introduction to M365 Copilot](#)
- ✓ [Microsoft 365 Copilot Chat](#)
- ✓ [Microsoft Copilot Studio](#)

## MS Teams

- ✓ [Phone System Direct Routing/ Calling Plans](#)
- ✓ [Teams Protect](#)
- ✓ [MS Bookings](#)
- ✓ [Teams Premium](#)
- ✓ [Meetings and Events](#)
- ✓ [Shared Channels](#)
- ✓ [Wellbeing Tools](#)
- ✓ [Teams Rooms](#)

## M365 Platform

- ✓ [Audit \(premium\)](#)
- ✓ [Changed Settings Reporting](#)
- ✓ [Centre of Excellence](#)
- ✓ [eDiscovery \(premium\)](#)

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## Identity & Security

- ✓ [Phishing Remediation](#)
- ✓ [Advanced Message Encryption](#)
- ✓ [Application secret and certificate renewal services](#)
- ✓ [Blocked filetypes](#)
- ✓ [CIS Identity Matching](#)
- ✓ [CIS2 / NHS.net identity mapping](#)
- ✓ [Compromised Accounts Detection](#)
- ✓ [Risky Login, and Risky Sign-in Monitoring and alerting](#)
- ✓ [Sensitivity Labels](#)
- ✓ [Safe Documents](#)
- ✓ [Safe Links /Safe Attachments \(Exchange, MS Teams, Office\)](#)
- ✓ [Secure Email \(DCB1596\)](#)
- ✓ [All user's security group](#)
- ✓ [Active Directory Bi-directional Sync / TANSync](#)
- ✓ [Cross Tenant Synchronisation](#)
- ✓ [Federation Ecosystem Active Directory Bi-directional Sync](#)
- ✓ [Federation Ecosystem Third Party SSO](#)
- ✓ [Federation Ecosystem ESR Integration](#)
- ✓ [Identity Protection – \(IDP\)](#)
- ✓ [Native Self-Service Password Reset](#)

- ✓ [O365 Privacy alerts / Safety Net](#)
- ✓ [O365 Security Groups](#)
- ✓ [Password Synchronisation / Same Sign On](#)
- ✓ [Risk Based CA policies \(High Risk users and High-Risk Sign-ins\)](#)
- ✓ [Single Sign On](#)
- ✓ [Review of idle time session timeouts](#)
- ✓ [Password policy review](#)
- ✓ [Data Loss Prevention \(DLP\) for Co-pilot users](#)
- ✓ [Attack simulation](#)

## Devices

- ✓ [Intune](#)
- ✓ [Active Directory Bi-directional Sync / TANSync](#)
- ✓ [AFE device-based licenses](#)
- ✓ [Bring Your Own Device \(BYOD\)](#)
- ✓ [Local AD Integration](#)
- ✓ [Mobile services \(iOS, Android, iPad OS\)](#)
- ✓ [Windows 10/HoloLens2 \(AAD join\)](#)
- ✓ [Windows 365](#)
- ✓ [Microsoft 365 Apps for Enterprise \(Device Based\) licenses](#)
- ✓ [Voice and Face recognition](#)

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## Key MDE, MDAV, and CSOC Resources

- ✓ [Device Discovery Basic Rollout](#)
- ✓ [Unified Agent adoption](#)
- ✓ MEM/Intune Integration
- ✓ Enterprise IoT (Basic)
- ✓ [Enhanced Tamper Protection](#)
- ✓ MDE Settings Management
- ✓ [MDE Onboarding Guide update](#)
- ✓ [Device Discovery Standard SelfServe](#)
- ✓ [Standard Discovery and Attack Disruption Webinar](#)
- ✓ [MDE Reporting Dashboard Pilot](#)
- ✓ [MDVM Webinar](#)
- ✓ [ASR Configuration Webinars](#)
- ✓ [ASR Community Support](#)
- ✓ [MDAV configuration guidance](#)
- ✓ [MDAV guidance Webinar](#)
- ✓ [FastTrack Support](#)
- ✓ [Indicator Pool Guidance](#)
- ✓ Multi-Tenant Organisations Service
- ✓ [Sentinel SIEM Integration](#)

## Multifactor Authentication (MFA)

- ✓ [Multi-factor Authentication & FIDO2](#)
- ✓ [Conditional Access for MFA](#)
- ✓ [Complete migration from per user MFA to Conditional Access MFA](#)

## Portal Legacy

- ✓ Authorisation User Portal Management
- ✓ [ESR Integration JML](#)
- ✓ Governance Portal Administration
- ✓ Licence renewal changes and uplifts
- ✓ Mailbox/SharePoint/OneDrive Capacity uplifts
- ✓ [NHSmail Admin Portal](#)
- ✓ [Project for the Web / Visio Lite](#)
- ✓ [Shared Mailbox Conversion](#)

# NHS.net Connect Functionality Strategy Timeline

Calendar Year  
Jan-Mar Q1  
Apr-Jun Q2  
Jul-Sep Q3  
Oct-Dec Q4

## Q1, 2026

- Intune Device migration capabilities
- SharePoint Advanced Management
- Windows365 with HSCN connectivity
- [Unite](#)
- Individual single seat licence allocation (CoreView)

## Q2, 2026

- Viva Connections – Local organisation deployment
- [Unite](#)
- Dynamics 365

## Long term

- Government roam and Wi-Fi
- Records Management
- Office 365 enhanced backups/retention capabilities
- Power Pages
- Customer Key

# Identity and Security

## Q2, 2026

- FIDO2 in Entra ID as Primary Authentication option for MFA
- Passwordless, Passkeys and Biometrics
- Localised MDI Microsoft Defender for Identity – NHS Wide

## Q3, 2026

- Authentication Only Account
- Communication Compliance
- Guest Accounts requiring MFA
- Sensitivity Labels based on Advanced Classification (ML, EDM)
- Insider Risk Management (AU)
- MDCA – Block Shadow AI policies
- MDCA – Block Shadow Storage Policies
- Admin Units and Adaptive Scopes
- Custom Retention Policies

## Q4, 2026

- Sunsetting of SMS as MFA for new users
- Kiosk Accounts
- Use of CIS2 smart card as primary authentication option for MFA
- Endpoint DLP

## Long term

- Windows Hello for Business (WHFB) – Hybrid Deployment
- Microsoft Purview tenant wide
- Verifiable Credentials
- FWS (Future Workforce Services) Integrations and automations
- Access Packages (F5 S&C)
- Entitlement Management (F5 S&C)
- Information Barriers (F5 S&C)

Calendar Year  
Jan-Mar Q1  
Apr-Jun Q2  
Jul-Sep Q3  
Oct-Dec Q4



# M365 Copilot Roadmap



## Delivered, until Q2

- ✓ Enabled - Data Loss Prevention in Exchange online and Teams
- ✓ Basic M365 Copilot reporting available via Unified Insights Hub \*
- ✓ Anthropic models disabled on the tenant due to data residency
- ✓ Programme for uplifting M365 Copilot licences to 505,000 started [running for next 1 year]

\* requires orgs to be migrated to CoreView

## Q3, 2026

- Enable - Agent Builder [delayed from Q2]
- Prompt Gallery to surface NHS tailored prompts
- Pilot - Data Loss Prevention (DLP) policy for prompts [delayed from Q2]
- Agent 365 - under review
- Tenant wide enablement of Sensitive Labels – Manual Labelling

## Q4, 2026

- M365 Copilot and Copilot Chat Retention Policy
- Tenant wide enablement of DLP policy for prompts
- Agent 365 – General Availability

## Long Term

- SharePoint Advanced Management
- Data Security Posture Management for AI
- Enable Anthropic models (subject to data residency)
- Enable Copilot Cowork

# Power Platform Roadmap



## Delivered, Until Q2

- ✓ [Copilot Extensibility\\*](#)
- ✓ Support for AI Builder Licence decommissioned
- ✓ Power Platform Governance
  - New connectors blocked by default in DLP policies
  - Copilot Connectors blocked from non-copilot studio environment
- ✓ AI Innovation Factory Programme started – Build nationally scalable agents

\* [Limited Capabilities](#)

## Q3, 2026

- Enable - Copilot in PowerApps and Power Automate [delayed from Q2]
- Refine - Copilot Studio governance process
- Power Platform Governance
  - Enable - Tenant Isolation restricting cross-tenant inbound and outbound connections [delayed from Q2]
- AI Innovation Factory Programme – Nationally scalable agents to be deployed to Solution Store

## Q4, 2026

- Power Pages Enablement
- Power Platform Governance
  - Licence Streamline [TBC]
  - Audit Logging Alerts and Licence enablement

## Long Term

- Enable Advanced Connector Policies
- Enable Application Lifecycle Management (ALM)
- Power Platform Process Enhancements -
  - Automate Environment Creation
  - Automate Licence assignments
  - Automate DLP policy amendments
- Basic Org level reporting capabilities

# NHS.net Connect New Service 2026

## Admin Hub/CoreView

- License Management
- User Management
- M365 Apps Management
- Reporting & Audits
- Workflows & playbooks

Local Administrators only

## Support Hub

- Creating, editing, deleting, restoring & transferring users
- Add joiners, mark as leavers, Local Administrator roles,
- Create, delete, transfer & update contacts
- MFA
- Shared & Resource Mailboxes
- Guest Access & Collaboration
- Raising Requests & Reporting incidents
- Knowledge Base

All NHS.net Users

## Launchpad

- Personalised home page
- Quick access links
- Viva suite integration
- Help & Support + People Finder
- Guest Access management
- Change passwords & reset secret
- Authenticate users
- My Account: personal contact details, role and organisation details, my groups
- Customise Launchpad

All NHS.net Users

## Innovation Hub

- Discover ready to use solutions
- Pitch your innovation ideas
- Opportunity to work with industry developers to bring your innovational ideas to fruition

NHS Innovators & 3<sup>rd</sup> Parties

## Insights Hub

- Build your own reports functionality
- 13 non-admin reports

Local Administrators & Leadership

# Intune Enhancements Roadmap 2026 - 2027

Calendar Year  
Jan-Mar Q1  
Apr-Jun Q2  
Jul-Sep Q3  
Oct-Dec Q4

## Q1, 2026

- ❖ Disable Personal OneDrive – Corporate Devices
- ❖ SecureBoot certificate rotation 2026
- ❖ ITHC 202 Open Findings
- ❖ Next-generation Windows Autopilot
- ❖ Require approved client app
- ❖ Powerapp Update
  - View existing dynamic rules
  - Rename groups
  - Bitlocker
  - MultiOrg Access
- ❖ New iOS/iPadOS ADE enrolment policies experience
- ❖ Enrolment time grouping for Android

## Q2, 2026

- ❖ Windows Hybrid futures Whitepaper
- ❖ Android Enrolment using Am API
- ❖ Pull Intune Configurations to LOA-accessible repository
- ❖ Tenant-wide RBAC Changes Preview
- ❖ Update iOS / MacOS Minimum OS
- ❖ Edge for Business Mgt
- ❖ Windows 365 updated CA policy
- ❖ BYOD policy refresh
- ❖ Power app Update
  - Renew Android tokens
  - Remove stale objects from view
  - View MacOS FileVault key
  - Power app available as its own RBAC syle role

## Q3/Q4, 2026

- ❖ Intune Suite
- ❖ Intune-Tenant Patching Strategy
- ❖ Intune Future Admin Units
- ❖ Intune Security Baseline R2
- ❖ Autopatch Enhancements
- ❖ Android Minimum OS Security patching

## Long-term



Let's discuss

# Phone System Development

Q2-26

- ✓ New Power app connected to Coreview.
  - ✓ Brings Various fixes that were limited to the original NHSmail Portal.
  - ✓ Allows LAs to licence users using Coreview.
- ✓ New Calling Policies PSTN routing options

Q3-26

- ✓ Assign Multiple Numbers to Users.
- ✓ Assign Multiple Resource Accounts to Auto Attendants.
- ✓ View SIP Device Details.
- ✓ Bulk creation for Resource Accounts

TBC

- Prevent Org. overconsuming minutes
- Greeting message for call queues/ Welcome Text To Speech Prompt
- Teams Queues App
- Common Area Phone Support
- Enhanced Reporting
- Dashboard for call queue management
- Authorised Users for editing Call Queue settings
- Calling ID policy update
- Shared Spaces Licensing.

✓ Completed

# SharePoint Enhancements Roadmap 2026 - 2027

## Q1, 2026

- ❖ Updated SharePoint document library user experience
- ❖ Modern Access Request and Access Denied web page
- ❖ Microsoft OneDrive: Offline mode process rename
- ❖ Microsoft Planner: Support for Microsoft Information Protection (MIP) content sensitivity labels
- ❖ Microsoft dark themes for SharePoint sites
- ❖ Microsoft Planner: New service plan to support task-based chat
- ❖ SharePoint site analytics: OneNote usage included in site usage reports
- ❖ SharePoint: OneDrive and SharePoint – recognize text in PDFs
- ❖ SharePoint page template gallery improvements and new templates
- ❖ Updated Filter Pane in SharePoint Document Libraries and Lists
- ❖ Use SharePoint quick steps to automate common tasks and workflows with new column type
- ❖ Unread News Notifications in Viva Connections
- ❖ Planner Agent rename and rollout to premium and basic plans

# SharePoint Enhancements Roadmap 2026 - 2027

## Q2, 2026

- ❖ Bing Maps Migration to Azure Maps
- ❖ Backend migration for Weather, World Clock, and Events web parts
- ❖ Set Custom name for the OneDrive sync folder
- ❖ AI citations analytics for documents and pages
- ❖ Undo and Redo for PDF annotations on OneDrive for web
- ❖ Improved OneDrive sync experience for macOS users
- ❖ Improved secure file preview experience in OneDrive for iOS and iPadOS
- ❖ Roll out of New SharePoint Experience
- ❖ Lists as a knowledge source for agents in SharePoint and OneDrive
- ❖ View and edit Markdown files in OneDrive and SharePoint
- ❖ Planner tab support for Shared and Private Channels in Microsoft Teams
- ❖ OneDrive: Files deleted from the cloud will no longer appear in the local Recycle Bin or Trash
- ❖ Create and edit SharePoint pages with Copilot-powered AI
- ❖ Create charts on pages with AI in SharePoint

# SharePoint Enhancements Roadmap

## Long-term

- ❖ 3-year retention policy option for SharePoint sites
- ❖ SharePoint Organisation Asset Library Enablement
- ❖ Auto Disablement of Custom scripting in Classic Sites
- ❖ SharePoint Version History Trimming for Quota Management

# SharePoint Retirement Roadmap 2026 - 2027

## Q2, 2026

- ❖ Retirement of several Microsoft Planner features in early 2026 as part of a Planner update
- ❖ SharePoint Add-In retirement in Microsoft 365
- ❖ Azure ACS retirement in Microsoft 365
- ❖ SharePoint 2013 workflow retirement
- ❖ Legacy SharePoint Online Content Delivery Network (CDN) domain to be retired
- ❖ Retirement of IDCRL authentication protocol and enforcement of OpenID Connect and OAuth protocols
- ❖ Retirement of SharePoint online information management and in-place records management features
- ❖ Retirement of featured links on SharePoint Start Page
- ❖ End of Sale :SharePoint Online and OneDrive for Business standalone plans
- ❖ Creation of new PWA sites retirement
- ❖ Retirement of Web Search (Bing) image pivot
- ❖ Publishing new InfoPath forms or publishing updates to existing forms will be blocked

## Q3, 2026

- ❖ SharePoint Framework domain isolated web parts retirement
- ❖ SharePoint Alerts retirement
- ❖ InfoPath 2013 client and InfoPath Forms Services in SharePoint Online retirement
- ❖ SharePoint Designer 2013 End of Support
- ❖ Microsoft Project Online Retirement
- ❖ Retirement of noise suppression capability for OneDrive and SharePoint video

## Long-term

- ❖ DISCO and WSDL web pages retirement (TBC)
- ❖ Retirement of SharePoint Online and OneDrive for Business standalone plans (2027 end of life –2029 end of service)

# NHS.net Connect Deprecation Roadmap

## In Progress

### 2026

- ❖ Microsoft Configuration Manager, version 2211 – July 19, 2026
- ❖ Azure Cloud Services – August 31, 2026
- ❖ Office 2021 and Office LTSC 2021 – October 13, 2026
- ❖ Microsoft Publisher 2021 – October 1, 2026

### 2027

- ❖ Windows 10 Enterprise LTSC 2021 - January 12, 2027
- ❖ SQL Server 2017 - October 12, 2027
- ❖ Windows 11 Enterprise and Education, Version 24H2 - October 12, 2027

## Long - term

**EWS in Exchange Online – from 1 October 2026** there will be a block placed for EWS requests from non-Microsoft apps to Exchange Online. This also applies to EWS SDKs for Java and .net. We recommend transferring to Microsoft Graph. There are no changes to EWS in Exchange Server, there do not affect Outlook for win or Mac, Teams or any other Microsoft product.



Please visit [Microsoft Lifecycle Policy | Microsoft Learn](#) for more information.

# NHS.net Connect Application Guidance



## Request an application assessment

This guidance provides detailed information about the process involved in Requesting:

- a SharePoint app from the SharePoint Store to be added
- custom/third-party app
- new Teams app to be added to the Teams App Store
- new Office 365 Store App (Add-ins from App Source)
- new Global Term Group
- requesting to manage the Terms in the Group



## Core O365 App catalogue

This guidance outlines all the core 365 (SharePoint, App Source add-ins, Teams) applications approved for the NHS.net Connect platform. These applications have passed a hurdle assessment conducted by the Technical Design Authority (TDA).



## Custom & 3<sup>rd</sup> party apps

This article outlines the third party and custom applications which are available with the NHS.net Connect Azure AD / Office 365.



## Rejected Applications

This article provides a view of all application requests that have been rejected by the NHS.net Connect Technical Design Authority (TDA). A justification will be provided as to the rationale behind the decision.

For migrated organisations visit the Support Hub: [Stores Request - NHS.net Connect Support Hub](#)

**Thank You**

**NHS.net Connect**

