



NHSmail Intune Service

Session 4: Intune Demo

16th February 2022

Upskilling Series | Sessions

An overview of the NHSmail Intune upskilling series, created to support organisations to onboard to NHSmail Intune



11 sessions over 4 weeks



All sessions are optional



Recordings and session materials available



Suggested further reading & resources



Supported upskilling

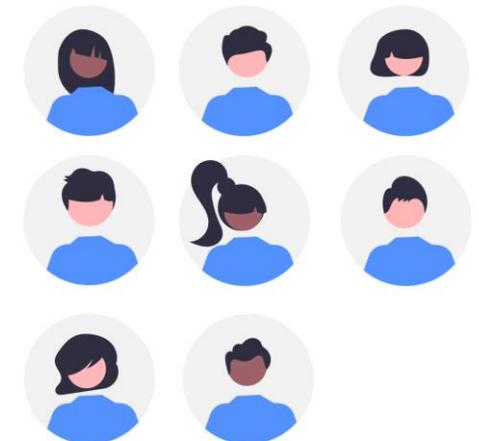
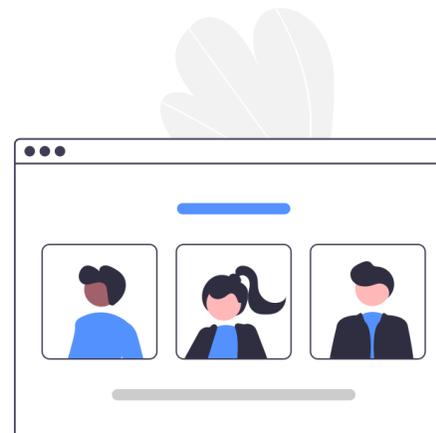
KEY		Intune Fundamentals	Onboarding and Support Basics	Mobile Devices	Windows 10	HoloLens 2	Intune Advanced	
Week	Date	Focus	Session Title	Session Content	Duration	Session Audience	Preparations prior to session	Target Audience
1	10/01	Intune Fundamentals	Introductory Session	Pre-requisites, licencing, how to get started using NHSmail Intune	1 hour	All organisations	None required	All LAs
2	14/02	Onboarding and Support Basics	Support Model / Raising a ticket	Overview of the NHSmail Intune Support Model and how to raise a ticket via Helpdesk Self-Service	1 hour	All organisations	None required	All LAs
	14/01		Documentation Walkthroughs	Orientation and walkthrough of the key supporting documentation available to all onboarded organisations	30 minutes	All organisations	None required	All LAs
	16/02	Intune Fundamentals	Intune Demo	Demo of the key sections of the Intune portal	1 hour	All organisations	None required	LAs who have never used Intune or are beginners
	17/02		Intune Features and Group Management App	Session exploring the specific features of NHSmail Intune and a demo of the Security Group Management App	1 hour	All organisations	None required	All LAs
Recordings		Mobile Devices	Android Deep Dive	Deep dive session focused on managing Android devices on NHSmail Intune	1 hour	Organisations with Android devices	None required	LAs who will be enrolling and managing Android devices on NHSmail Intune
			iOS/iPadOS Deep Dive	Deep dive session focused on managing iOS/iPadOS devices on NHSmail Intune	1 hour	Organisations with iOS devices	None required	LAs who will be enrolling and managing iOS devices on NHSmail Intune
3	21/02	Windows 10	Windows 10 Deep Dive	Deep dive session focused on managing Windows 10 devices on NHSmail Intune and preparations required for the Hybrid-Join feature	30 minutes	Organisations with Windows 10 devices	None required	LAs who will be enrolling and managing Windows 10 devices on NHSmail Intune
Recordings		HoloLens 2	HoloLens 2 Deep Dive	Deep dive session focused on managing HoloLens 2 devices on NHSmail Intune	30 minutes	Organisations with HoloLens 2 devices	None required	LAs who will be enrolling and managing HoloLens 2 devices on NHSmail Intune
		Intune Advanced	Co-Management and Certificate Services	Overview of the co-management and certs. connector feature on NHSmail Intune	1 hour	Organisations with co-management / SCCM requirements	None required	LAs from organisations requiring co-management and / or certificate connectors
3	22/02	Supported Enrolments	Supported Device Enrolment Session (Android)	Guided enrolment session with Q & A	1 hour	Organisations with Android devices	EMS licences assigned, organisation technically onboarded and access to the Intune portal	LAs who will be enrolling and managing Android devices on NHSmail Intune
	23/02		Supported Device Enrolment Session (iOS/iPadOS)	Guided enrolment session with Q & A	1 hour	Organisations with iOS devices	EMS licences assigned, technically onboarded, access to the Intune portal, ABM link complete and VPP token added	LAs who will be enrolling and managing iOS devices on NHSmail Intune
	24/02		Supported Device Enrolment Session (Windows 10 - Azure AD-joined only)	Guided enrolment session with Q & A	1 hour	Organisations with Windows 10 devices	EMS licences assigned, organisation technically onboarded and access to the Intune portal	LAs who will be enrolling and managing Windows 10 devices on NHSmail Intune
	28/02		Supported Device Enrolment Session (HoloLens 2)	Guided enrolment session with Q & A	1 hour	Organisations with HoloLens 2 devices	EMS licences assigned, organisation technically onboarded and access to the Intune portal	LAs who will be enrolling and managing HoloLens 2 devices on NHSmail Intune
4	28/02	Intune Advanced	Windows Hybrid-Join Overview	A look ahead to the upcoming Windows Hybrid-Join feature on NHSmail Intune	30 minutes	Organisations interested in enrolling Win 10 devices with access to both cloud and on-premises resources	None required	LAs from organisations interested in enrolling Win 10 devices with access to both cloud and on-premises resources

February organisations can register to attend any of these sessions by signing up on the [February 2022 NHSmail Intune Upskilling page](#).

Upskilling Series | Housekeeping

Event name:	Session 4: Intune Demo
Date:	16 February 2022
Location:	Online Webinar
Start / end time:	11:00–12:00
Attendees:	NHSmal Intune Team and LAs from February onboarding organisations
Objectives & purpose:	To provide an overview of the key areas of the Intune Portal, discuss how LAs using NHSmal Intune can complete Group Management tasks and address common early access issues.
End goal:	Attendees understand more about how to access Intune and key tabs / areas of the Portal they will need to use when getting started.

Housekeeping
<ul style="list-style-type: none">• As this is a webinar, all attendees, other than the presenters will be on mute during the event.• There will be a question and answer section at the end of the session, time permitting. If you wish to ask a question during this section, please raise your hand. Alternatively, please ask your question via the chat.• Any questions submitted in the chat which we don't have time to answer in the session or are unable to answer in the session, will be answered via follow-up email after the session where appropriate.• Information outlined in red indicates key information.



Agenda

Session 4: Intune Demo

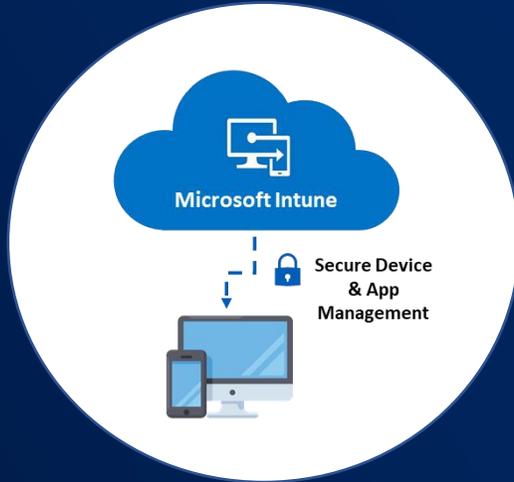
01 Intune Portal Overview

02 Intune Demo

- Portal Overview
- Dashboard
- Device Overview
- Enrolment
- Compliance Policies
- Configuration Profiles
- Applications
- RBAC Roles
- Monitoring
- Wiping and Removing Devices

03 Questions and Close

Session 4



Intune Demo

Overview & Objectives



Overview

- As a result of organisations having the opportunity to purchase EMS E3 and AADP2 licenses, **Intune for Mobile Device Management (MDM) capabilities** have been enabled, in a way that supports the shared NHSmail tenant multi-organisation model.
- The NHSmail Intune Service is a **supported live service** with the onboarding of organisations proceeding in a **phased manner**.
- An **upskilling series will be running each month** to provide onboarding organisations with the knowledge to be able to begin rolling out NHSmail Intune across their device estates.
- **Session 4** will provide a **demonstration of the Intune Portal** to support LAs who may be new or relatively new to using Intune to familiarise themselves with the Portal.



Objectives of this session

- **Demonstrate** key areas of the Intune Portal and outline how Group Management tasks can be completed.
- Discuss **common errors and issues** LAs tend to have when first using the Intune Portal and how to avoid these to save time.
- **Answer any questions** on the Intune Portal and how to get started.

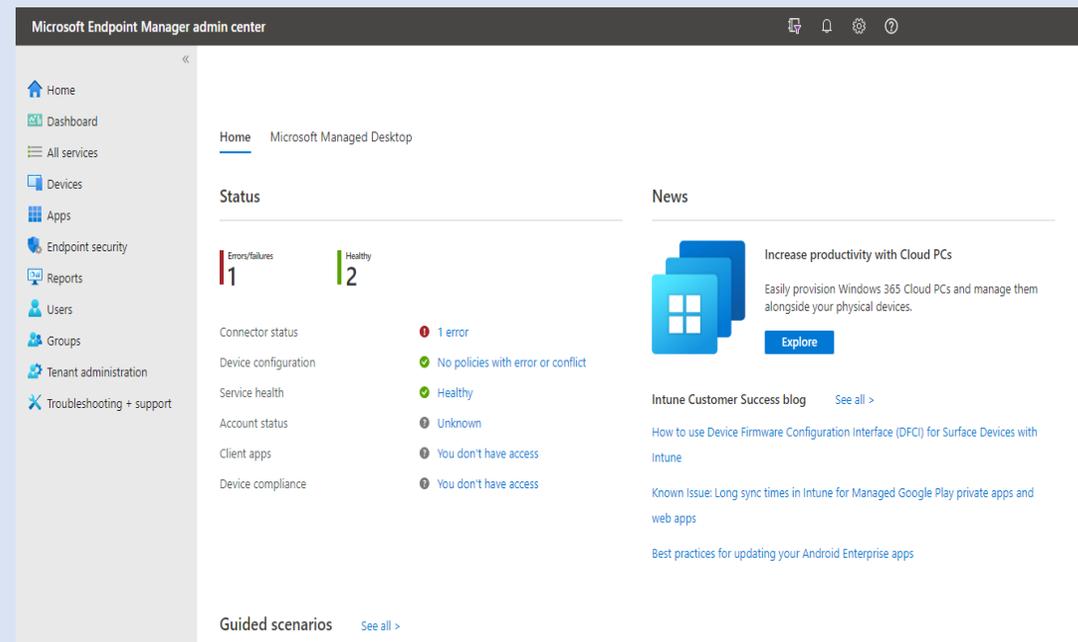
Intune Demo | Intune Portal Overview

NHSmail Intune runs from the standard Intune Portal but there are some differences to using the Intune Portal when enrolled onto NHSmail Intune

1. INTUNE PORTAL

NHSmail Intune uses the standard Intune Portal - also referred to as Endpoint Manager - to allow LAs to complete most enrolment and management tasks associated with device management, **except for Group Management**.

All LAs with RBAC permissions at your organisation should have the following URL bookmarked: <https://endpoint.microsoft.com>



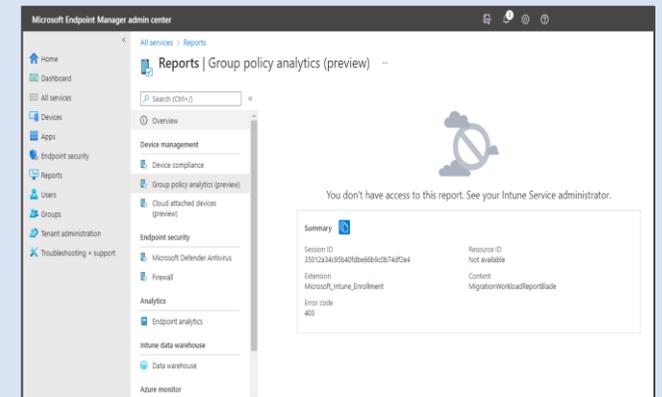
2. SECURITY GROUP MANAGEMENT APP

Organisations onboarded to NHSmail Intune are unable to complete Group Management tasks such as creating, viewing and editing Groups via the Intune Portal. Instead a **specific Security Group Management Application** has been created, which all LAs with RBAC permissions will be able to access and use.



3. EMS E3 & AADP2 LICENCE ASSIGNMENT

To be able to use all the functionality of the Intune Portal (which is available to NHSmail Intune organisations) **all LAs with RBAC permissions will need to have a EMS E3 licence assigned correctly**. Failure to do this will result in permissions errors when trying to use the functionality available via the Intune Portal.



Attempting to complete Group Management tasks natively via the Intune Portal and not correctly assigning licences are the most common causes of early tickets among onboarded organisations.

DEMO

Intune Portal



Intune Demo | Demo Roadmap

Intune Demo journey including key requirements which should be in place to allow LAs to explore the Intune Portal fully

To demonstrate what LAs can see, do and access when onboarded onto NHSmail Intune, this demo will cover the following key areas of the Intune Portal. All LAs who are enrolling and managing devices on NHSmail Intune will need to be able to access and use these areas of the Portal.



Intune Portal Requirements



Ensure that you can access the Intune Portal by navigating to <https://endpoint.microsoft.com>



Ensure that an EMS E3 licence has been correctly assigned to you.



Ensure that you are logged into the Intune Portal on your **nhs.net** account.



This demo will not cover all tabs and functionality available to LAs with RBAC permissions within the Intune Portal.

Intune Demo | Overview

Overview of the Intune Portal when you first login

TOM



Tom is an LA at a newly onboarded organisation.

He has never accessed or used the Intune Portal before.

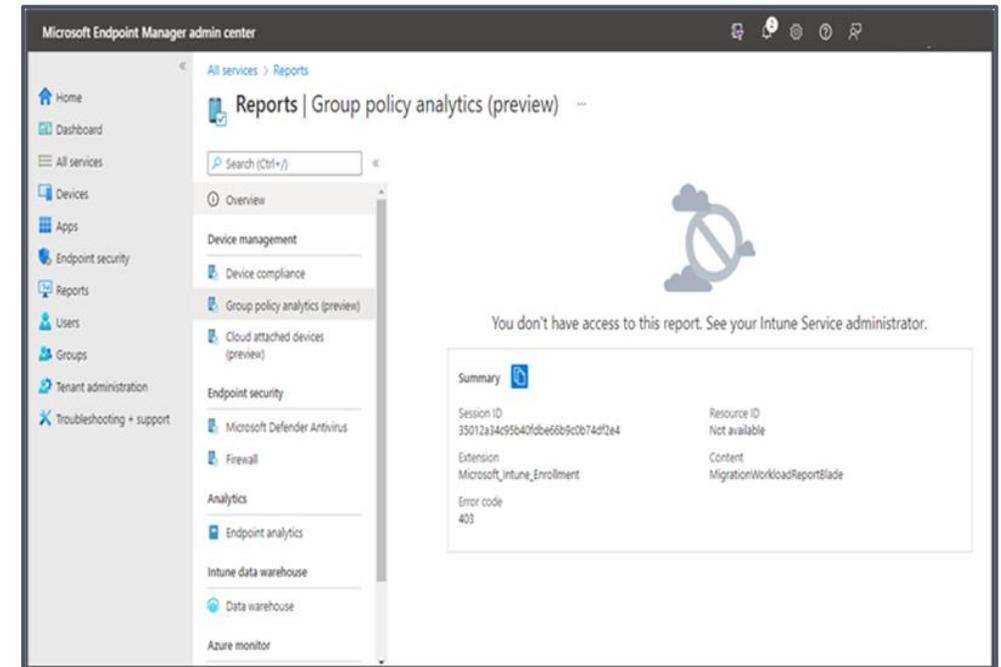
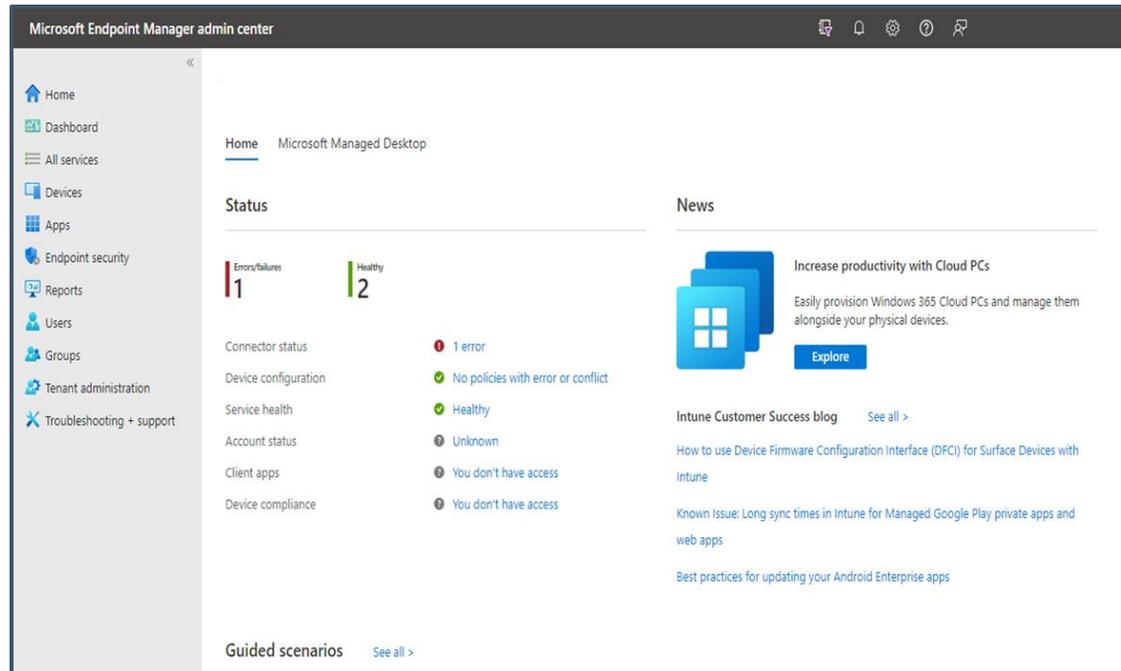
He will be going through some key areas of the Portal in order to familiarise himself with how to get started enrolling and managing the device estate of his organisation.

1. Tom has confirmed that he and his team have the correct EMS E3 licences assigned so he can begin exploring the Portal.

2. Tom has a look at what he can access from the main pane in the Intune Portal before he navigates to the dashboard.

3. A colleague has moved to Tom's team and has logged into the Intune Portal. This colleague receives the error message below.

4. This error message is most likely due to licences so Tom needs to ensure the EMS E3 licence is assigned to this LA through the NHSmal Portal.



EMS E3 licences need to be assign to all LAs who will be using and managing Intune. This licence allows access to the Intune portal.

Intune Demo | Dashboard

How to access an overview of the dashboard on the platform

TOM



5. Tom would now like to take a look at the Dashboard tab in the main pane. He sees an overview of the number of devices on the tenant, configuration profiles and compliance policies on the platform. Tom has the ability to customise the dashboard to display information specific to his organisation.

My Dashboard (Private dashboard)

Actions: + New dashboard, Refresh, Full screen, Edit, Export, Clone, Delete

- Device enrollment:** Intune enrollment failures last 7 days (1 failure)
- Device compliance:** devices not in compliance (1 device)
- Device configuration:** OK (No policies with error or conflict)

Welcome to the Microsoft Endpoint Manager admin center

Microsoft Endpoint Manager gives you easy access to device and client app management capabilities from the cloud. It enables secure productivity across all of your device types, including Windows, iOS, macOS, and Android. In Microsoft Endpoint Manager you can:

- Enroll and configure your devices
- Upload and distribute your apps
- Protect your organization's data
- Cloud-enable computers enrolled with Configuration Manager
- Monitor and troubleshoot your deployments

Tutorials and articles

- [Learn about Microsoft Endpoint Manager admin center](#)
- [Get your device enrolled](#)
- [Get started with cloud-based mobility management](#)

Client apps

App protection policy user status

Status	iOS users	Android
Policy assigned		
No policy		

Intune enrolled devices (LAST UPDATED 2/09/22, 11:33 AM)

Platform	Devices
Android	
iOS/iPadOS	
Windows	
macOS	
Windows Mobile	
Total	

Device compliance status

Status	Devices
Compliant	
In grace period	
Not evaluated	
Not compliant	
Total	

Device configuration profile status

Status	Users	User week trend	Devices	Device week tre...
Success				
Pending				
Error				
Failure				
Total				

Intune Demo | Devices

How to access an overview of devices on the platform

TOM



6. Tom would now like to take a look at the Device Overview page which shows him how many devices are on the platform and allows him to filter for example, by device type. He navigates to Devices > Overview.

Microsoft Endpoint Manager admin center

Home > **Devices | Overview**

Enrollment status | Enrollment alerts | Compliance status | Configuration status | Software update status

Intune enrolled devices
LAST UPDATED 12/02/21, 11:43 PM

Platform	Devices
Android	984
iOS/iPadOS	488
Windows	154
macOS	0
Windows Mobile	0
Total	1,626

Enrollment failures by OS

Top enrollment failures this week

Failures	Count
User not found or lice...	499

The Devices Overview is **not** customisable and all devices on the platform will be visible. For a more detailed statement on data visibility within NHSmail Intune, please refer either to Section 6 of the NHSmail Intune Terms of Reference or Section 3.1 of the [Operations Guide for Local Administrators and Onboarding Managers](#).

7. Tom navigates to the All devices tab to view a more detailed list of the devices enrolled at his organisation. Again, Tom is able to filter by platform type. This page only shows devices from Tom's own organisation.

Home > Devices

Devices | All devices

Search (Ctrl+/) | Refresh | Filter | Columns | Export | Bulk Device Actions

Showing 1 to 25 of 1,626 records

Device name	Managed by	Ownership	Compliance	OS	OS version	Last check-in	Primary user UPN
-iPhone-C6KX05BN7...	Intune	Corporate	Compliant	iOS/iPadOS	15.1	12/2/2021, 10:55:13 PM	
-iPhone-C6KX07CLIX...	Intune	Corporate	Compliant	iOS/iPadOS	15.1	12/2/2021, 9:55:39 PM	
-iPhone-C6KX07J0XK1	Intune	Corporate	Compliant	iOS/iPadOS	15.1	12/2/2021, 12:04:21 PM	
-iPhone-C6KY7043KX...	Intune	Corporate	Compliant	iOS/iPadOS	15.1	12/2/2021, 8:06:10 PM	
-iPhone-C6KY72DAKX...	Intune	Corporate	Compliant	iOS/iPadOS	15.1	12/2/2021, 8:06:10 PM	
-iPhone-C8PCT7SLN7...	Intune	Corporate	Compliant	iOS/iPadOS	15.1	12/2/2021, 6:11:43 PM	
-iPhone-C8PCT8J2N735	Intune	Corporate	Compliant	iOS/iPadOS	15.1	12/2/2021, 8:55:21 PM	
-iPhone-C8PCTDZVY7...	Intune	Corporate	Not Compliant	iOS/iPadOS	15.0.2	12/2/2021, 5:09:36 PM	
-iPhone-DNPPV8A9KX...	Intune	Corporate	Compliant	iOS/iPadOS	15.1	12/2/2021, 11:56:29 PM	
-iPhone-DNPZJ02AKX...	Intune	Unknown	Not Compliant	iOS/iPadOS	14.6	12/1/2021, 7:55:18 PM	
-iPhone-DNPZJ20MKX...	Intune	Corporate	Compliant	iOS/iPadOS	15.1	12/2/2021, 12:56:54 PM	
-iPhone-DNQC1MHR...	Intune	Corporate	Compliant	iOS/iPadOS	15.1	12/2/2021, 8:55:31 PM	
-iPhone-DX3SLEALH2XX	Intune	Corporate	In grace period	iOS/iPadOS	13.4	12/2/2021, 6:16:31 PM	

8. Tom selects a device to have a further look at its properties.

Home > Devices > Windows >

DESKTOP-

Manage | Properties | Monitor | Hardware | Device configuration | App configuration | Recovery keys | User experience | Device diagnostics | Managed Apps | Filter evaluation | Enrollment

Essentials

Device name	: DESKTOP-	Primary user	: Test.Intune.EMS
Management name	: Test.Intune.EMS_Windows_12/9/2021_8:19 PM	Enrolled by	: Test.Intune.EMS
Ownership	: Corporate	Compliance	: Not Compliant
Serial number	:	Operating system	: Windows
Phone number	: ---	Device model	: Virtual Machine

Device actions status

Action	Status	Date/Time	Error
No data			

Intune Demo | Enrolment

Overview of where to find the enrolment screens which LAs will need to access prior to enrolling any devices

TOM



9. Tom is keen to begin enrolling devices onto NHSmail Intune so he takes a look at the enrolment screens which are platform-specific. To do this, Tom will need to navigate to Devices > Device Enrollment > Enroll devices and then select the target platform.

10. Different enrolment options will be visible for each platform. The [Operations Guide for Local Administrators and Onboarding Managers](#) details the exact steps which should be followed in order to successfully enrol a device.

Microsoft Endpoint Manager admin center

Home > Devices > Enroll devices

Enroll devices | Apple enrollment

Intune requires an Apple MDM Push certificate to manage Apple devices, and supports multiple enrollment methods. Set up the MDM push certificate to begin. [Learn more.](#)

Prerequisites

- Apple MDM Push certificate
Certificate required to manage Apple devices

Bulk enrollment methods

- Apple Configurator
Manage Apple Configurator enrollment
- Enrollment program tokens
Manage Automated Device Enrollment with Apple Business Manager and Apple School Manager

Microsoft Endpoint Manager admin center

Home > Devices > Enroll devices

Enroll devices | Windows enrollment

Learn about the seven different ways a Windows 10/11 PC can be enrolled into Intune by users or admins. [Learn more.](#)

General

- Automatic Enrollment
Configure Windows devices to enroll when they join or register with Azure Active Directory.
- Windows Hello for Business
Replace passwords with strong two-factor authentication.
- CNAME Validation
Test company domain CNAME registration for Windows enrollment.
- Enrollment Status Page
Show app and profile installation statuses to users during device setup.

Windows Autopilot Deployment Program

- Deployment Profiles
Customize the Windows Autopilot provisioning experience.
- Devices
Manage Windows Autopilot devices.
- Intune Connector for Active Directory
Configure hybrid Azure AD joined devices

Microsoft Endpoint Manager admin center

Home > Devices > Enroll devices

Enroll devices | Android enrollment

Select an Android management solution and enrollment profile type to start setting up devices in Intune. If using an Android Enterprise solution, make sure to link your organization's Google Play account to Intune before doing anything else. [Learn more.](#)

Prerequisites

- Managed Google Play
Link your managed Google Play account to Intune.

Enrollment Profiles

- Personally-owned devices with work profile
Manage personal enrollments with work profiles.

Intune Demo | Compliance Policies

How to access and set-up compliance policies for devices enrolled onto NHSmail Intune

TOM



11. Tom would now like to see how he can use the Intune Portal to set and manage compliance policies for devices enrolled onto the platform. Local Administrators can use compliance policies (rules and settings) to help protect organisational resources. There are a broad range of settings (different depending on device type) which can be used to tailor protection to specific needs.

12. He navigates to Devices > iOS/iPadOS/Android/Windows 10 > Compliance Policies and is able to create compliance policies for devices. The correct naming standard should be used when creating compliance policies.

Home > Devices > iOS/iPadOS

iOS/iPadOS | Compliance policies

Search (Ctrl+/) << + Create Policy Columns Filter Refresh Export

Configured Windows compliance policies use the Machine Risk Score setting but do not have an active Microsoft Defender. Click here to setup a connector.

Search by name

Policy Name	Platform
-Apple-Shared Device-Compliance Policy	iOS/iPadOS
-iOS/iPadOS-Compliance Policy	iOS/iPadOS
-Apple-Shared Device-Compliance Policy	iOS/iPadOS
-iOS/iPadOS-Compliance Policy	iOS/iPadOS
-Apple-Shared Device-Compliance Policy	iOS/iPadOS
-iOS/iPadOS-Compliance Policy	iOS/iPadOS
-Apple-Shared Device-Compliance Policy	iOS/iPadOS

Home > Devices > Android

Android | Compliance policies

Search (Ctrl+/) << + Create Policy Columns Filter Refresh Export

Configured Windows compliance policies use the Machine Risk Score setting but do not have an active Microsoft Defender. Click here to setup a connector.

Search by name

Policy Name	Platform
-Android-Compliance Policy	Android Enterprise
-Android-Shared Device-Compliance Policy	Android Enterprise
-Android-Compliance Policy	Android Enterprise
-Android-Personally-owned Compliance Policy	Android Enterprise
-Android-Shared Device-Compliance Policy	Android Enterprise

Home > Devices > Windows

Windows | Compliance policies

Search (Ctrl+/) << + Create Policy Columns Filter Refresh Export

Configured Windows compliance policies use the Machine Risk Score setting but do not have an active Microsoft Defender. Click here to setup a connector.

Search by name

Policy Name	Platform
-HoloLens2-Compliance Policy	Windows 10 and later
-NECS - Windows 10 - Compliance Policy 01 - Standard User Compliance Policy	Windows 10 and later
-Windows 10-Compliance Policy	Windows 10 and later
-HoloLens2-Compliance Policy	Windows 10 and later
-Windows 10-Compliance Policy	Windows 10 and later
-HoloLens2-Compliance Policy	Windows 10 and later
-Windows 10-Compliance Policy	Windows 10 and later
-HoloLens2-Compliance Policy	Windows 10 and later

The Windows 10 view will also show any HoloLens 2 devices.

Intune Demo | Configuration Profiles

How to access and set-up configuration profiles across the full range of supported device types on NHSmail Intune

TOM



13. Now that Tom has started to familiarise himself with the Intune Portal and tabs available, he'd like to see how he can set-up configuration profiles for all the devices which make up his organisation's device estate.

14. He navigates to Devices > iOS/iPadOS/Android/Windows 10 > Configuration Profiles.

15. He can select a profile to view details of the profile and the settings which have been configured.

The screenshot shows the Microsoft Endpoint Manager admin center interface. The left-hand navigation pane includes Home, Dashboard, All services, Devices, Apps, Endpoint security, Reports, Users, Groups, Tenant administration, and Troubleshooting + support. The main content area is titled 'iOS/iPadOS | Configuration profiles'. It features a search bar, a '+ Create profile' button, and a table of configuration profiles. The table has two columns: 'Profile name' and 'Platform'. The profiles listed are:

Profile name	Platform
-Apple-Shared-Device Restriction Profile	iOS/iPadOS
-iOS-Corporate-WiFi-Profile	iOS/iPadOS
-iOS-DeviceRestriction+HiddenApps	iOS/iPadOS
-iOS-NHSMail-Profile	iOS/iPadOS
-iOS-Trusted-Certificate-Profile	iOS/iPadOS
-Apple-Shared-Device Restriction Profile	iOS/iPadOS
-iPhone-Device Restriction Profile	iOS/iPadOS
-Apple-Shared-Device Restriction Profile	iOS/iPadOS

The screenshot shows the Microsoft Endpoint Manager admin center interface for Android configuration profiles. The left-hand navigation pane includes Home, Dashboard, All services, Devices, Apps, Endpoint security, Reports, Users, Groups, Tenant administration, and Troubleshooting + support. The main content area is titled 'Android | Configuration profiles'. It features a search bar, a '+ Create profile' button, and a table of configuration profiles. The table has two columns: 'Profile name' and 'Platform'. The profiles listed are:

Profile name	Platform
-Android-Shared Device Restrictions	Android Enterprise
-Android-Device Restrictions	Android Enterprise
-Android-Shared Device Restrictions	Android Enterprise
-Android-Shared Device Restrictions	Android Enterprise
-Android-Device Restriction	Android Enterprise
-Android-Shared Device Restrictions	Android Enterprise
-Android-Device Restriction	Android Enterprise
-Android-Shared Device Restrictions	Android Enterprise

The screenshot shows the Microsoft Endpoint Manager admin center interface for Windows configuration profiles. The left-hand navigation pane includes Home, Dashboard, All services, Devices, Apps, Endpoint security, Reports, Users, Groups, Tenant administration, and Troubleshooting + support. The main content area is titled 'Windows | Configuration profiles'. It features a search bar, a '+ Create profile' button, and a table of configuration profiles. The table has two columns: 'Profile name' and 'Platform'. The profiles listed are:

Profile name	Platform
-Windows 10 - Google Chrome Settings	Windows 10 and later
-Windows 10 - Interactive Logon Message	Windows 10 and later
-Windows 10 - Internet Explorer 11 Settings	Windows 10 and later
-Windows 10 - One Drive Configuration	Windows 10 and later
-HoloLens 2 - Windows Hello	Windows 10 and later
-HoloLens2 - Device Restrictions - Baseline	Windows 10 and later
-HoloLens2 - Device Restrictions 2	Windows 10 and later
-HoloLens2 - Set Timezone to GMT	Windows 10 and later
- Windows 10 - Configuration Profile - ADMX 01: Edge Chromium	Windows 10 and later

The Windows 10 view will also show any HoloLens 2 devices.

Intune Demo | Applications

How to access an overview of applications on the platform and view applications for each device type

TOM



16. Tom would now like to take a look at applications from the main pane. He navigates to Applications > Overview.

The Apps Overview page shows him all applications on the platform and allows him to filter by device type to push specific apps.

Microsoft Endpoint Manager recommends managing Microsoft 365 Apps with Current Channel. [Learn more](#)

Tenant name : nhs.onmicrosoft.com MDM authority : Microsoft Intune
Tenant location : Europe 0102 Account status : Active

58

Top installation failures by devices	Apps with installation failures
Samsung Gallery Android 31	58
18C - Windows 10 - S - ... Windows 24	
18C - Windows 10 - S - ... Windows 16	

17. He then reviews the list of applications pushed to Android devices through the Google Play Store.

Tom can select one application, view it's properties and assign it to a Group.

Name	Type	Status	Version	Assigned
3CX	Managed Google Play store app	Yes		...
Adobe Acrobat Reader- Edit PDF	Managed Google Play store app	Yes		...
Armed UK	Managed Google Play store app	Yes		...
Android Auto	Managed Google Play store app	Yes		...
Android Settings	Android Enterprise system app	No		...
Anuba Central	Managed Google Play store app	Yes		...
Anuba Utilities	Managed Google Play store app	Yes		...
Attend Anywhere	Web link	Yes		...
Attend Anywhere England	Web link	Yes		...
AuthControl Mobile V5	Managed Google Play store app	Yes		...
Baby Buddy - Pregnancy, birth & baby support	Managed Google Play store app	Yes		...
Baby Buddy- Pregnancy & Parent	Managed Google Play store app	No		...
BBC Sounds: Radio & Podcasts	Managed Google Play store app	Yes		...
BBC Weather	Managed Google Play store app	Yes		...
BeyondPrint Support	Managed Google Play store app	Yes		...
BigHand Go	Managed Google Play store app	Yes		...
BMI Calculator	Managed Google Play store app	Yes		...
BMI Best Practice	Managed Google Play store app	Yes		...
BMI Publications	Managed Google Play store app	Yes		...
Brain in Hand	Managed Google Play store app	Yes		...

The Applications Overview is **not** customisable and all devices on the platform will be visible. For a more detailed statement on data visibility within NHSmail Intune, please refer either to Section 6 of the NHSmail Intune Terms of Reference or Section 3.1 of the Operations Guide for Local Administrators and Onboarding Managers.

Intune Demo | RBAC Roles

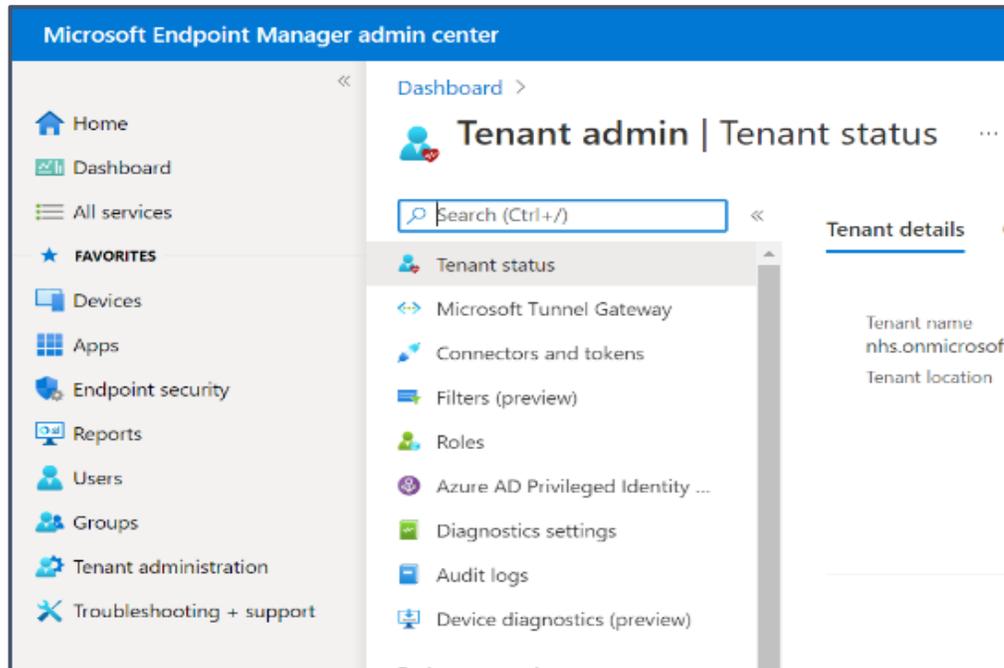
How to view RBAC roles, assignments and properties so LAs can manage devices on the Intune Portal

TOM

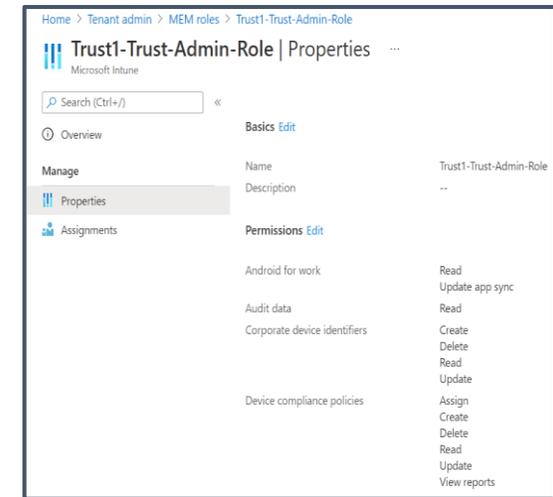
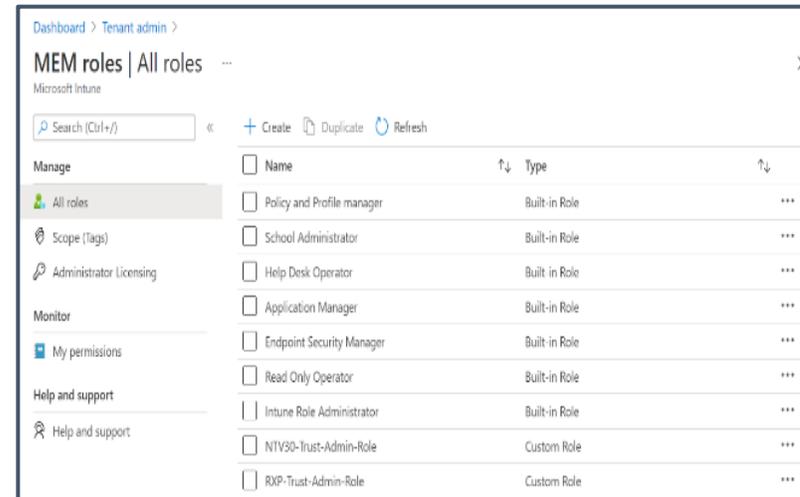


18. Tom understands that RBAC permissions allow nominated LAs to enrol and manages devices on NHSmail Intune. Tom would like to know how to view the RBAC permissions which he and other members have been given as part of the technical onboarding process.

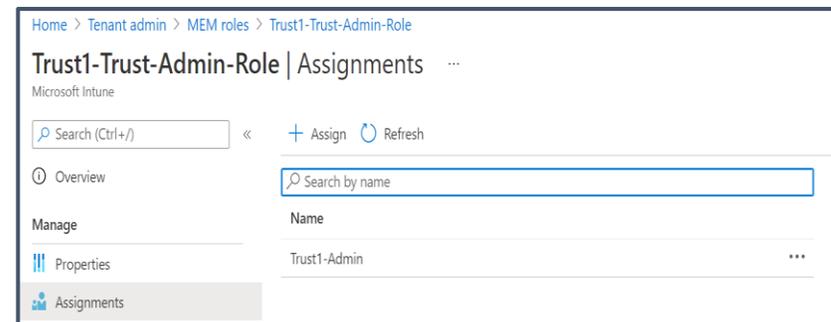
19. He navigates to Tenant Administration > Roles > All roles.



20. He selects a role > properties to view the RBAC role permissions.



19. Tom can view the assignment of the RBAC role by selecting Assignment. He can view the Groups assigned to the policy by selecting the assignment name.



LAs can view their RBAC permissions via the Intune Portal, but these permissions cannot be changed either by LAs themselves or by requesting for them to be changed. All LAs are granted the same RBAC permissions.

Intune Demo | Monitoring

How to access and use the monitoring feature

TOM



Tom now has a much better idea of how he would begin to enrol and manage devices in the Intune Portal and how he can apply policies and push applications.

He also wants to understand how the Intune Portal can help him to produce reports on his devices so he can monitor them for compliance etc.

21. He navigates to Devices > Monitor and then Assignment Status. Tom is also able to view additional monitoring views on the left-hand pane.

Profile	Type	Devices with errors	Devices with conflict	Devices pending	Devices succeeded	Devices not applicable
-Windows 10 - Google Ch...	Custom	0	0	0	51	0
-Windows 10 - Interactive...	Custom	0	0	0	52	0
-Windows 10 - Internet E...	Custom	0	0	0	52	0
Android-Shared Device R...	Device restrictions	0	0	0	0	0
Apple-Shared-Device Res...	Device restrictions	0	0	0	0	0
HoloLens 2 - Windows H...	Identity protection	0	0	0	0	0
HoloLens2 - Device Restri...	Device restrictions	0	0	0	0	0
HoloLens2 - Device Restri...	Device restrictions	0	0	0	0	0
HoloLens2 - Set Timezon...	Custom	0	0	0	0	0
iOS-Trusted-Certificate-Pr...	Trusted certificate	1	0	0	150	0
- Windows 10 - Co...	Endpoint protection	0	0	2	0	0
- Windows 10 - Co...	SCEP certificate	0	0	0	0	0
- Windows 10 - Co...	Trusted certificate	0	0	2	0	0
- Windows 10 - Co...	Trusted certificate	0	0	0	0	0
- Windows 10 - Co...	Trusted certificate	0	0	0	0	0
Windows 10 - Applocker ...	Custom	1	0	0	0	1
Windows 10 - Bitlocker S...	Endpoint protection	0	0	0	2	0
Windows 10 - Disable AA...	Custom	0	0	0	2	0
Windows 10 - Disable Wi...	Identity protection	0	0	0	2	0
Windows 10 - Endpoint P...	Endpoint protection	0	0	0	2	0
Android-Device Restrictio...	Device restrictions	0	0	1	2	0
Android-Shared Device R...	Device restrictions	0	0	0	0	0

The monitoring overviews available **are not customisable**, however monitoring reports can be filtered; meaning LAs can use the Intune Portal to produce more granular reports.

Intune Demo | Wiping / Removing Devices

How to access and use the remote wipe, retire and delete features to manage enrolled devices on the Intune Portal

TOM



22. Before Tom concludes his review of the Intune Portal, he would now like to check what options are available on the Intune Portal for wiping and removing devices he has enrolled. Tom's organisation's device estate changes quite often, so it will be important for him to be able to re-use devices among staff as well as wipe and remove any lost, stolen or old devices.

23. He navigates to Devices and selects a device.

24. Tom selects Wipe to factory reset the device and remove all data. After the wipe has been initiated the device will be removed from the Portal. The options available to wipe/reset/delete devices will vary slightly depending on the device type.

Home > Devices > iOS/iPadOS >

Trust1-iPhone-FFMC823AJC68 ...

Search (Ctrl+/) « [Retire] [Wipe] [Delete] [Remote lock] [Sync] [Remove passcode] [Restart (supervised only)] [Shut down (supervised only)] [Disable activation lock] [Revoke Licenses] ...

Overview

Manage

Properties

Monitor

Hardware

Discovered apps

Device compliance

Device configuration

App configuration

Endpoint security configuration

Recovery keys

Managed Apps

Essentials

Device name : Trust1-iPhone-FFMC823AJC68 Primary user : TestUser01 MDMAutopilot

Management name : 7b710154-bf63-4ce7-a5fd-2d5c4e8e2511_IPhone_6/24/2021_1:50 PM Enrolled by : TestUser01 MDMAutopilot

Ownership : Corporate Compliance : Compliant

Serial number : FFMC823AJC68 Operating system : iOS

Phone number : +447724609664 Device model : iPhone 8

[See more](#)

Device actions status

Action	Status	Date/Time	Error
No data			

25. For Windows 10 devices and HoloLens 2, Tom will see some additional options for wiping and resetting devices. Each option (and its implications/recommended usage) is explained in the Operations Guide for Local Administrators and Onboarding Managers.



THANK YOU